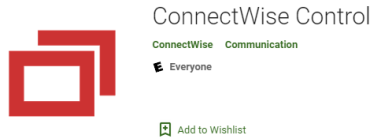
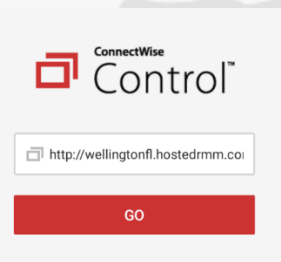


Remote Workforce Chromebook Instructions:

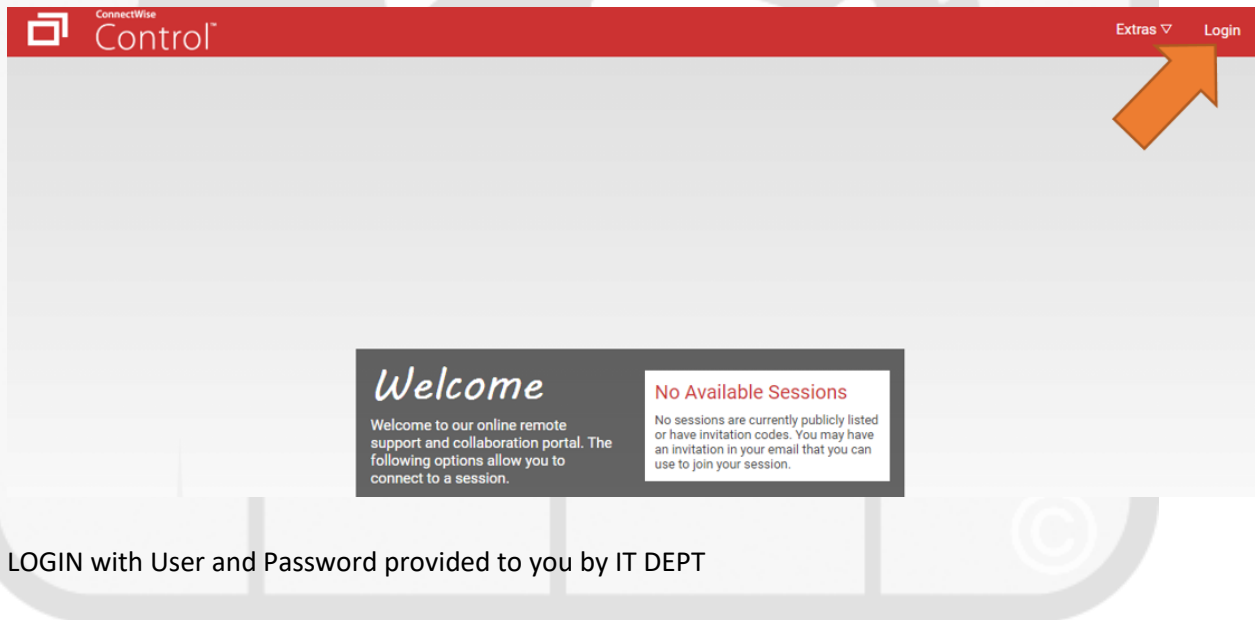
1. Download and install the “ConnectWise Control” app from the Play Store.



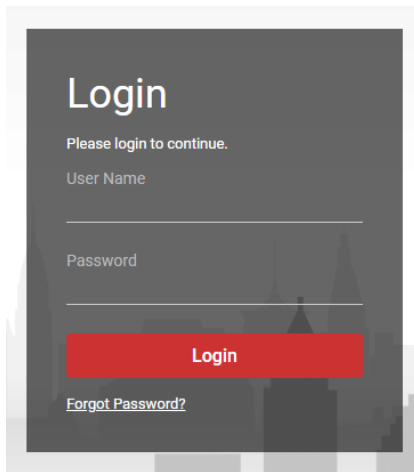
2. Run the app and enter <http://wellingtonfl.hostedrmm.com:8040> then click go.



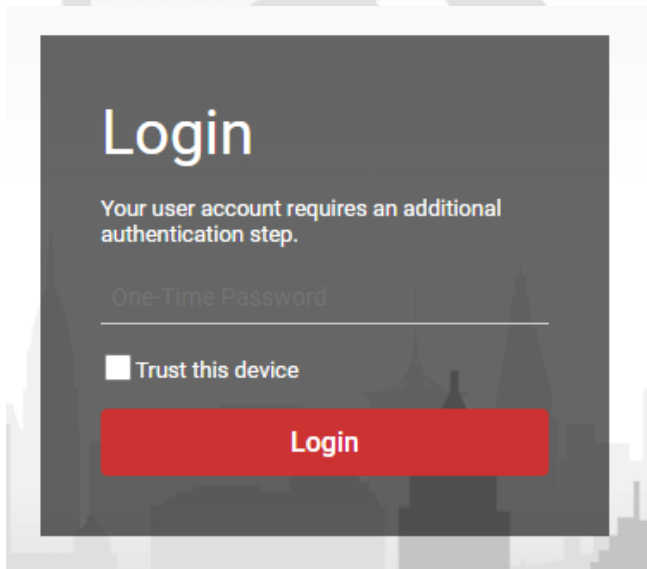
3. Click on the LOGIN button on the top Right



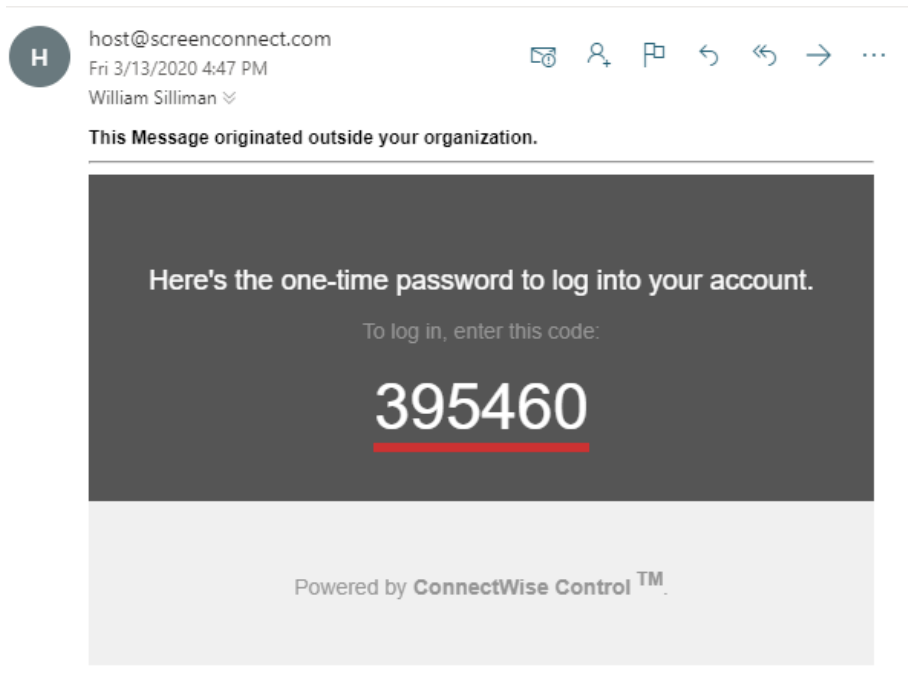
4. LOGIN with User and Password provided to you by IT DEPT



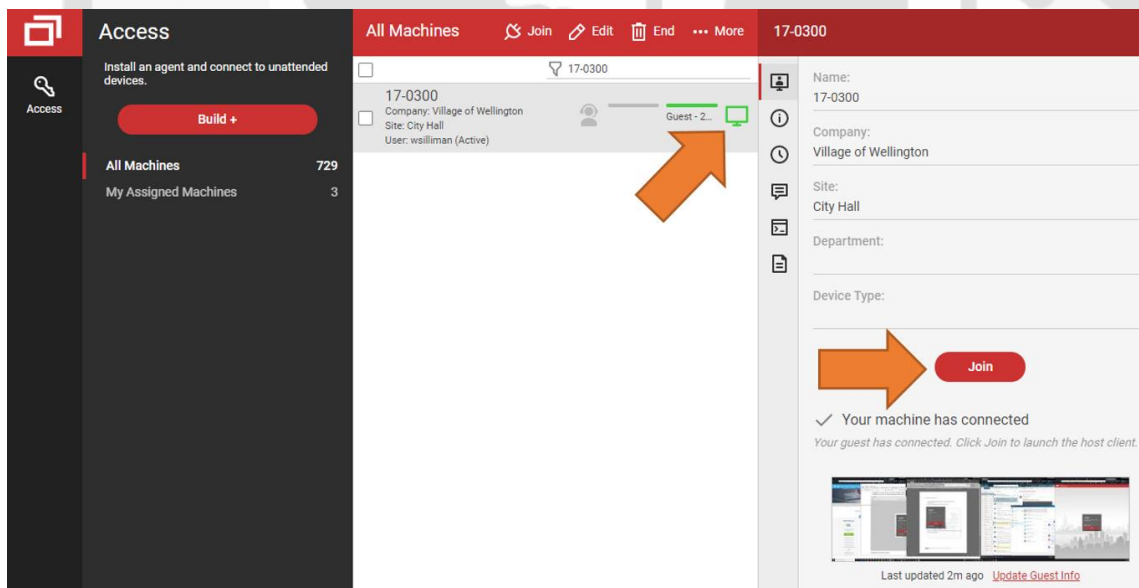
5. The first time you login you will be prompted to change your password.
6. Enter 2 Factor Authentication code that will be sent to your work email address.



7. Email will be sent having a 1 time use passcode (sample picture and code below)

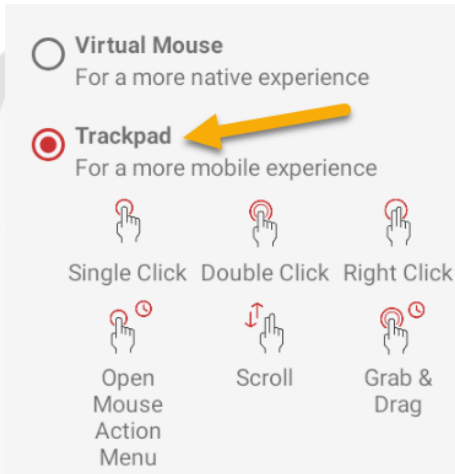
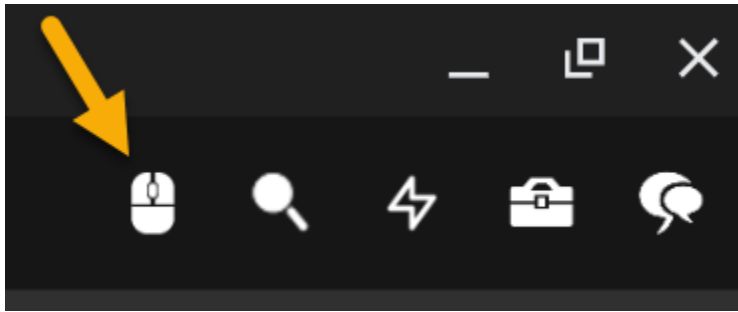


8. Once you are logged in you will see your desktop computer(s) listed that you can log into.
 - a. Click on the JOIN button on the right or
 - b. Double click on the Green Computer Icon listed next to your computer name.
 - c. (noted with arrows in picture below).



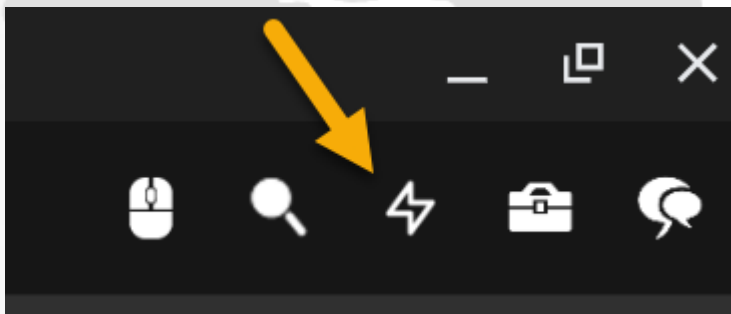
9. You are now connected to your computer at work.

10. Next select the Mouse icon then select Trackpad

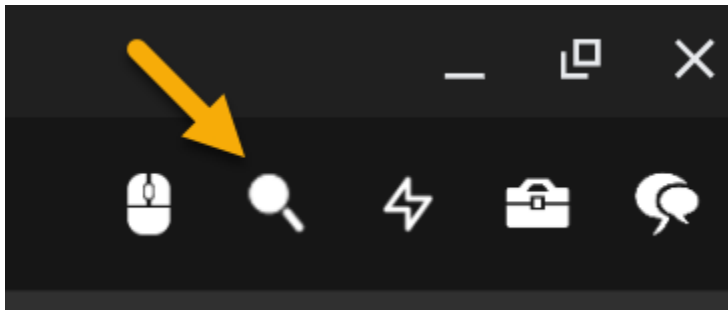


11. If you need to send CTRL-ALT-DEL

- a. Click on Lightning Bolt icon (shown by arrow)
- b. The then click on Send CTRL-ALT-DEL



12. Next click on the magnifying glass icon.



13. Using the Zoom and Pan controls adjust your screen as needed

